

HAI Group Housing Training Institute 2026–2027 COURSE CATALOG

Look inside to read about our evolution from HAI Group Online Training to HAI Group Housing Training Institute.



Dear Training Partners and Housing Professionals,

Welcome to the latest training catalog from the **HAI Group Housing Training Institute**. You may notice this name appearing on the front and throughout the catalog. It represents the next step in the evolution of what many of you have known as HAI Group Online Training. As our education offerings have expanded, the HAI Group Housing Training Institute name better reflects the depth, professionalism, and housing-specific focus of the training we provide.

While the name is evolving, our commitment remains unchanged. Our courses, instructors, certifications, and learning platform remain the same, and the Housing Training Institute will continue to operate as an integral part of HAI Group. We are also proud to share that the Housing Training Institute was **reaccredited in 2025 by the International Accreditors for Continuing Education and Training (IACET)**, reinforcing our commitment to high-quality, standards-based continuing education.

This transition will be phased in gradually over the coming year. During this time, **you may continue to see references to HAI Group Online Training** as branding and materials are updated. For convenience, you may also see **HTI** used as shorthand for the HAI Group Housing Training Institute.

Thank you for continuing to learn with us. As you explore this catalog, we encourage you to take a closer look at the training experiences we have built in partnership with housing professionals—programs designed to strengthen operations, reduce risk, and support the people and communities you serve.

Sincerely,



Kristina Tatroe

Director, HAI Group Housing Training Institute

Our Why

At HAI Group, everything we do is rooted in our mission: to provide reliable insurance products and services that support and strengthen the affordable housing industry. Founded by public housing organizations nearly 40 years ago and still governed by them today, we understand the challenges housing agencies face, and we're committed to helping you meet them.

That's why we built the HAI Group Housing Training Institute. More than just a library of courses, the institute is a resource designed to help organizations like yours build knowledge, improve operations, and empower learning growth, operational excellence, and employee empowerment. From onboarding new employees to meeting compliance requirements and advancing leadership skills, our training helps housing professionals grow while supporting the stability and success of the communities they serve.

When you choose a subscription, you're doing more than giving staff access to courses, you're investing in your agency's future. With flexible self-paced options and content created specifically for housing professionals, our training program makes professional development simple, affordable, and impactful.

Connect with our team

 www.haigroup.com/housing-training

 onlinetraining@haigroup.com

800-873-0242 ext. 651



Why Self-Paced Training Works

Learning shouldn't stop because time is limited. Self-paced training gives your staff the flexibility to learn at their own pace and on their own schedule, staying current when it works best for them.



Accessible anywhere

All you need is an internet connection. Log in anytime, from any location, and pick up where you left off.



Flexible schedules

No need to rearrange schedules or resident appointments. Employees train at their own pace, when it fits best.



Unlimited access

One subscription opens the door to a wide range of housing-focused courses for your entire agency. Support growth at every level and turn knowledge into stronger teams and better outcomes.



Real-world impact

Courses are designed around the challenges housing professionals face every day, so employees can immediately apply what they learn.

Agencies use self-paced training to onboard new hires, meet compliance requirements, and provide ongoing development opportunities—without the barriers of traditional training.

“ ”

“I was able to sign up and complete the class on RAD. I was nervous but the class was amazing and easy to navigate. I enjoyed the knowledge checks that happen often to keep me on track. I was able to pass the test and receive my certification – ALL FROM HOME!”

Shellie Rowe,

Manager HCV - Tenant Based and Portability,
Minneapolis Public Housing Authority

“ ”

“The CHAM Asset Management Specialist training was a worthwhile investment! The content was clear and accessible, offering a reliable learning experience. Plus the on-demand format allowed me to easily incorporate the work into my busy schedule.”

Tiffany Nicolette,

Vice President, Housing & Resident Services,
Comprehensive Housing Assistance, Inc.

What a Subscription Means for Your Agency

An HAI Group Housing Training Institute subscription isn't just access to courses—it's a tool to strengthen your organization and the people who power it.

With a subscription, you can:

Build high-performing teams

Give every employee—from front-line staff to leadership—the chance to develop their skills and confidence.

Align training

Ensure staff across departments and locations receive consistent, high-quality education.

Streamline onboarding

Get new hires up to speed quickly with courses designed specifically for new housing professionals.

Simplify compliance

Access training that supports regulatory and risk management requirements, helping reduce liability.

Track progress

Use the HAI Group Housing Training Institute's Learning Portal to monitor completions, generate reports, and keep a clear record of staff development.

Support career growth

Encourage ongoing professional development that keeps employees engaged and motivated.

If you're ready to discuss how a subscription plan will benefit your organization, contact us at onlinetraining@haigroup.com



Partnerships and Accreditation

High-quality training comes from strong standards and trusted collaborators.

HAI Group Housing Training Institute maintains accreditation through the **International Accreditors for Continuing Education and Training (IACET)**, the gold standard in continuing education. This recognition means our courses meet rigorous instructional requirements and give staff the opportunity to earn widely recognized Continuing Education Units (CEUs).

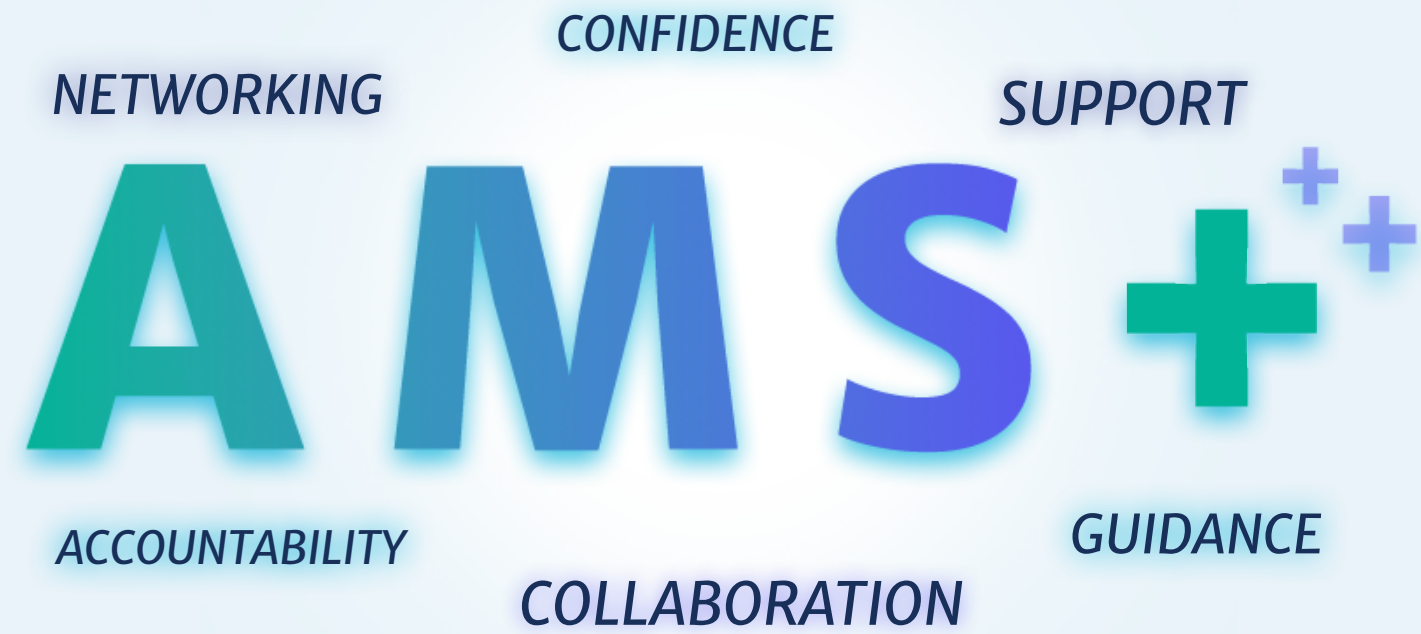


We also collaborate with leading organizations to broaden our course offerings and bring in specialized expertise. These partnerships allow us to deliver training that is practical, relevant, and designed to meet the evolving needs of housing professionals.

Our training partners:	
	A leading advisory, tax, and assurance firm that helps organizations grow smarter through strategic financial and business solutions. In partnership with HAI Group, the Fundamentals of LIHTC series equips housing professionals with the knowledge they need to maximize the impact of LIHTC.
	A trusted leader in affordable housing consulting and training, helping agencies strengthen compliance, efficiency, and performance. As the exclusive provider of NMA self-paced training, HAI Group brings decades of hands-on expertise to housing professionals everywhere.
	An industry alliance dedicated to advancing excellence in affordable housing asset management through professional certification and education. Together, we offer self-paced and hybrid learning opportunities that help professionals build a strong foundation in asset management.
	A national leader in community and housing development finance training, helping mission-driven professionals become experts in deal structuring and financial strategy. Through HAI Group Housing Training Institute, Grow America helps learners navigate the complex landscape of rental housing development finance.

Your New Way to Earn CHAM’s Respected Asset Management Specialist (AMS) Certification

AMS+ combines CHAM’s trusted AMS curriculum with live, facilitator-led sessions, and a built-in peer community. The result is a structured, engaging, and collaborative way to complete your AMS certification.



Designed for:

- Analysts
- Asset managers
- Portfolio managers
- Developers
- Property managers

in the affordable housing industry.

Join our learning community!

Seats are limited for each learning community—don’t miss your chance to participate.



Scan the QR code to learn more and sign up for the waitlist.

For questions and more information, contact onlinetraining@haigroup.com

The Learning Portal



HAI Group
Housing Training Institute

Elevate Learning, Empower Success

Proud Content Partners
Nan McKay | BakerTilly | CHAM | IREM | GrowAmerica

IAQET
Certification

HAI Group Housing Training Institute's Learning Portal makes it simple to access courses, track progress, and manage training across your organization—all in one place. Whether you're an individual learner or an administrator, the portal provides the tools you need to keep professional development on track.

For learners

- Recently added training appears on your homepage so you never miss new opportunities.

Recently Added Courses

Select a course below to view its description and learn more



[Procurement for Managers](#)

Course Description: This course examines the ethical duties, and how to avoid the appearance of impropriety in procurement. It identifies the steps in the procurement...

View →



[New Employee Orientation for HCV and Public Housing](#)

Course Description: The goal of this course is to provide learners with lecture and learning activities that will lead to an understanding of basic information about subsidized...

View →



[Customer Service in Housing](#)

Course Description: This course provides valuable ideas and strategies to enhance customer service delivery, benefiting individual staff members, management, and the...

View →

- Resume training instantly with a progress bar and due dates that keep you on schedule.

Your Training Assignments



[CHAM - Asset Management Specialist \(AMS\) Certification](#)

Assignment Status
Incomplete

Due Date
6/4/2026, 11:59 PM EST

View →

- Personalized recommendations** based on your interests, with the option to update them anytime.
- Easy navigation** to categories, certificates, and your full course history.

Categories



[Risk, Property, & Asset Management \(37\)](#)

The Risk, Property, & Asset Management category encompasses the strategies, policies, and practices essential to protecting organizational assets and minimizing risk.

View →



[Compliance, Ethics & Accountability \(26\)](#)

The Compliance, Ethics & Accountability category provides guidance and resources to help uphold the highest standards of integrity, transparency, and legal compliance...

View →



[Operations, Safety & Facilities \(24\)](#)

The Operations, Safety & Facilities category covers the essential processes, protocols, and resources that support the safe, efficient, and effective functioning of our physical...

View →

For managers

- Assign courses and set due dates for individuals or teams.
- Track employee progress at a glance to ensure training is completed on time.

Training Assignment Dashboard

All organizations ▾ All content ▾ ☐ Only direct reports

Save as default Reset filters

Overview

56 Users

Overdue Users

19.64% 11 / 56 Users

Due Soon

6 Users due in 90 days

Due Date Range

From 07/12/2025 To 07/12/2026 ☐ Include assignments with no due date

Assignment Date

From MM/DD/YYYY To MM/DD/YYYY

With everything in one system, the Learning Portal makes training efficient, engaging, and easy to manage.

Recently Released and Upcoming Courses

HAI Group's Housing Training Institute continues to expand its course library with new and updated offerings designed to meet the evolving needs of housing professionals. From compliance and financial management to leadership and emerging technology, our latest releases and upcoming courses make it easy to keep learning relevant, practical, and timely.

Newly Updated Courses

- NMA NSPIRE for Housing Choice Voucher Certification
- NMA NSPIRE for Public Housing Management Certification
- Housing Education Series
- Procurement for Managers

Recently Released Courses

- Baker Tilly – Fundamentals of the LIHTC Program
- AMS+: CHAM Asset Management Specialist Certification Plus (AMS+)
- Risk Management Fundamentals
- Fundamentals of Affordable Housing Insurance
- AI Fluency – Intro to Prompts
- New Employee Orientation
- Customer Service in Housing

COMING SOON

- Navigating VAWA (Violence Against Women Act): From Policy to Practice
- Baker Tilly LIHTC Project Underwriting: From Concept to Completion
- Integrated Pest Management (IPM) in Housing

Empowering housing professionals, ONE COURSE AT A TIME



Save 10% on your next training purchase

TAKE YOUR PROFESSIONAL DEVELOPMENT TO THE NEXT LEVEL

Use promo code **LEVELUP10** at checkout

*Offer valid through January 1, 2027 | Cannot be combined with other offers
Excludes AMS+ certification course*

Course Index

CERTIFICATIONS

CHAM Asset Management Specialist (AMS) Certification

Duration: 20 hours and 30 minutes Non-subscriber price: 1,299.00 Subscriber price: 1,099.00

CHAM Asset Management Specialist (AMS+) Certification

Duration: 43 hours Non-subscriber price: 2,000.00 Subscriber price: 1,700.00

NMA Fair Housing and Reasonable Accommodation Certification

Duration: 15 hours Non-subscriber price: 799.00 Subscriber price: 599.00

NMA Fundamentals of Low-Income Housing Tax Credit (LIHTC) Management

Duration: 35 hours Non-subscriber price: 1,299.00 Subscriber price: 999.00

NMA Housing Choice Voucher (HCV) Rent Calculation

Duration: 21 hours Non-subscriber price: 899.00 Subscriber price: 699.00

NMA Housing Choice Voucher (HCV) Specialist Certification

Duration: 48 hours Non-subscriber price: 1,099.00 Subscriber price: 899.00

NMA Housing Quality Standards (HQS) Certification

Duration: 24 hours Non-subscriber price: 999.00 Subscriber price: 699.00

NMA Multifamily Housing Specialist (MHS) Certification

Duration: 35 hours Non-subscriber price: 999.00 Subscriber price: 799.00

NMA NSPIRE for Housing Choice Voucher Certification (NSPIRE-V)

Duration: 32 hours Non-subscriber price: 999.00 Subscriber price: 699.00

NMA NSPIRE for Public Housing Certification

Duration: 35 hours Non-subscriber price: 999.00 Subscriber price: 699.00

NMA Public Housing Management (PHM) Certification

Duration: 32 hours Non-subscriber price: 1,299.99 Subscriber price: 999.00

NMA Public Housing Rent Calculation Certification

Duration: 21 hours Non-subscriber price: 899.00 Subscriber price: 699.00

NMA RAD Project-Based Voucher Specialist Certification

Duration: 35 hours Non-subscriber price: 999.00 Subscriber price: 799.00

NMA Rent Calculation for Public Housing and Housing Choice Voucher (HCV) Certification

Duration: 23 hours Non-subscriber price: 899.00 Subscriber price: 699.00

COMPLIANCE, ETHICS & ACCOUNTABILITY

Admissions and Occupancy – Section 504 and Fair Housing Compliance

Duration: 2 hours Non-subscriber price: 119.00 Subscriber price: Free

Americans with Disabilities Act (ADA) – Compliance in the Workplace

Duration: 1 hour 20 minutes Subscriber only Subscriber price: Free

Avoiding Litigation – Defense Attorney Panel

Duration: 7 hours and 30 minutes Subscriber only Subscriber price: Free

Conducting Job Interviews

Duration: 26 minutes Subscriber only Subscriber price: Free

Discrimination: Avoiding Discriminatory Practices

Duration: 29 minutes Subscriber only Subscriber price: Free

Effective Interviewing for Program Integrity

Duration: 14 hours and 30 minutes Non-subscriber price: 249.99 Subscriber price: 199.99

Eligibility and Requirements for Non-Public Housing Over Income (NPHOI) Families

Duration: 11 minutes Non-subscriber price: 49.99 Subscriber price: Free

Equal Employment Opportunity

Duration: 1 hour Non-subscriber price: 119.99 Subscriber price: Free

Evictions of Public Housing Residents

Duration: 1 hour Non-subscriber price: 99.00 Subscriber price: Free

Family Medical Leave Act (FMLA)

Duration: 14 minutes Subscriber only Subscriber price: Free

General Ethics in the Workplace

Duration: 20 minutes Subscriber only Subscriber price: Free

Grievance Hearings and Residents Rights

Duration: 1 hour and 20 minutes Non-subscriber price: 119.99 Subscriber price: Free

Housing Education Series

Duration: 55 minutes Subscriber only Subscriber price: Free

How To Do Routine Inspections – Informative Safety Short

Duration: 5 minutes Non-subscriber price: 49.99 Subscriber price: Free

How to Report and Investigate Incidents – Informative Short

Duration: 1 hour and 30 minutes Non-subscriber price: 99.99 Subscriber price: Free

Legal and Effective Employment Practices

Duration: 1 hour Non-subscriber price: 199.99 Subscriber price: Free

New Employee Orientation for HCV and Public Housing

Duration: 5 hours Non-subscriber price: 199.99 Subscriber price: Free

Portability in Housing

Duration: 2 hours and 17 minutes Non-subscriber price: 99.99 Subscriber price: Free

Preserving Electronic Evidence

Duration: 20 minutes Non-subscriber price: 49.99 Subscriber price: Free

Proper Record Retention and Public Records

Duration: 20 minutes Non-subscriber price: 49.99 Subscriber price: Free

Service Animals, Support Animals, and Pets (Public Housing)

Duration: 20 minutes Non-subscriber price: 49.99 Subscriber price: Free

Sexual Harassment Prevention and Hostile Work Environment

Duration: 2 hours Non-subscriber price: 49.99 Subscriber price: 29.99

Substance Abuse Awareness in the Workplace

Duration: 30 minutes Subscriber only Subscriber price: Free

Termination – Practice and Procedure

Duration: 22 minutes Subscriber only Subscriber price: Free

Waiting List and Tenant Selection in Public Housing

Duration: 1 hour and 30 minutes Non-subscriber price: 99.00 Subscriber price: Free

CUSTOMER SERVICE & SUPPORT

Customer Service in Housing

Duration: 4 hours Non-subscriber price: 99.00 Subscriber price: Free

Dispute Resolution – Informative Short

Duration: 20 minutes Non-subscriber price: 49.99 Subscriber price: Free

Let Them Know You’re Listening

Duration: 30 minutes Subscriber only Subscriber price: Free

Responding to Resident Complaints

Duration: 1 hour and 30 minutes Non-subscriber price: 99.99 Subscriber price: Free

Solving Difficult Resident Situations

Duration: 1 hour and 30 minutes Non-subscriber price: 49.99 Subscriber price: Free

Three-Way Communication

Duration: 15 minutes Subscriber only Subscriber price: Free

We’re All In This Together – Resident Orientation

Duration: 12 minutes Non-subscriber: 149.99 Subscriber price: Free

CYBERSECURITY & DATA PROTECTION

Browser Security Basics

Duration: 15 minutes Policyholder only Policyholder price: Free

Classifying and Safeguarding Data for Corporate and Personal Use

Duration: 30 minutes Policyholder only Policyholder price: Free

Cybersecurity Awareness Essentials

Duration: 30 minutes Policyholder only Policyholder price: Free

Cybersecurity Overview

Duration: 15 minutes Policyholder only Policyholder price: Free

Email and Messaging Safety

Duration: 15 minutes Policyholder only Policyholder price: Free

End-User Best Practices

Duration: 30 minutes Policyholder only Policyholder price: Free

Manager Training – Creating a Cybersecurity Culture

Duration: 45 minutes Policyholder only Policyholder price: Free

Manager Training – Incident Preparedness and Management Planning

Duration: 30 minutes Policyholder only Policyholder price: Free

Manager Training – Laws and Global Compliance Standards

Duration: 30 minutes Policyholder only Policyholder price: Free

Manager Training – Safeguarding Against Social Engineer Attacks

Duration: 30 minutes Policyholder only Policyholder price: Free

Password Security

Duration: 15 minutes Policyholder only Policyholder price: Free

Protection Against Malware

Duration: 15 minutes Policyholder only Policyholder price: Free

Social Engineering

Duration: 30 minutes Policyholder only Policyholder price: Free

LEADERSHIP & SUPERVISORY SKILLS

Advocacy 101 – Adding Your Voice to the Conversation

Duration: 2 hours Subscriber only Subscriber price: Free

Change Management

Duration: 30 minutes Subscriber only Subscriber price: Free

Fundamentals of Management

Duration: 2 hours Non-subscriber price: 99.99 Subscriber price: Free

New Commissioner Orientation

Duration: 30 minutes Non-subscriber price: 99.99 Subscriber price: Free

Performance Evaluations

Duration: 24 minutes Subscriber only Subscriber price: Free

Personal Management – Informative Short

Duration: 7 minutes Non-subscriber price: 49.99 Subscriber price: Free

Procurement for Managers

Duration: 1 hour and 30 minutes Non-subscriber price: 99.00 Subscriber price: Free

Project Management Essentials

Duration: 2 hours Subscriber only Subscriber price: Free

Resident Advisory Board Best Practices

Duration: 1 hour and 30 minutes Non-subscriber price: 119.99 Subscriber price: Free

Resident Advisory Boards 101 – Informative Short

Duration: 10 minutes Non-subscriber price: 49.99 Subscriber price: Free

Successful Board Meetings

Duration: 1 hour Non-subscriber price: 99.99 Subscriber price: 29.99

Succession Planning – Informative Short

Duration: 7 minutes Non-subscriber price: 49.99 Subscriber price: Free

Transitioning to a Management Position

Duration: 25 minutes Non-subscriber price: 99.99 Subscriber price: Free

OPERATIONS, SAFETY & FACILITIES

AI Fluency – Intro to Prompts

Duration: 40 minutes Subscriber only Subscriber price: Free

Asbestos Awareness

Duration: 20 minutes Subscriber only Subscriber price: Free

Back Injury and Lifting

Duration: 18 minutes Subscriber only Subscriber price: Free

Bed Bug Awareness

Duration: 40 minutes Non-subscriber price: 99.99 Subscriber price: Free

Bloodborne Pathogens

Duration: 26 minutes Subscriber only Subscriber price: Free

Electrical Safety

Duration: 26 minutes Subscriber only Subscriber price: Free

Eye & Face Protection

Duration: 12 minutes Subscriber only Subscriber price: Free

Fire Extinguisher Safety – Informative Short

Duration: 14 minutes Subscriber only Subscriber price: Free

Healthy Homes in Housing

Duration: 2 hours and 30 minutes Non-subscriber price: 199.99 Subscriber price: Free

Mastering Excel 2019 – Intermediate

Duration: 5 hours Subscriber only Subscriber price: Free

Mastering Word 2019 – Intermediate

Duration: 2 hours and 35 minutes Subscriber only Subscriber price: Free

OSHA and Workplace Safety – Exit Routes, Fire Safety, and Emergency Planning

Duration: 5 hours and 30 minutes Non-subscriber price: 99.99 Subscriber price: Free

OSHA and Workplace Safety – Introduction and Hazard Communications

Duration: 3 hours Non-subscriber price: 99.99 Subscriber price: Free

OSHA and Workplace Safety – Tool and Electrical Safety

Duration: 4 hours and 30 minutes Non-subscriber price: 99.99 Subscriber price: Free

OSHA and Workplace Safety – Walking, Working Surfaces, and Personal Protective Equipment

Duration: 4 hours and 30 minutes Non-subscriber price: 99.99 Subscriber price: Free

Playground Maintenance Inspection and Supervision

Duration: 36 minutes Subscriber only Subscriber price: Free

Property Manager Basics

Duration: 4 hours Non-subscriber price: 199.99 Subscriber price: Free

Property Manager Intermediate

Duration: 2 hours Non-subscriber price: 199.99 Subscriber price: Free

Water Damage Prevention

Duration: 28 minutes Subscriber only Subscriber price: Free

Winter Safety Snow Removal – Informative Short

Duration: 5 minutes Non-subscriber price: 49.99 Subscriber price: Free

Winter Weather Advisory – Preparing Your Agency

Duration: 35 minutes Non-subscriber price: 99.99 Subscriber price: Free

Winter Weather Hazards Webinar

Duration: 45 minutes Non-subscriber price: 49.99 Subscriber price: Free

RISK, PROPERTY, & ASSET MANAGEMENT

Active Shooter Response

Duration: 25 minutes Subscriber only Subscriber price: Free

Auto Safety – Safe Driving is No Accident

Duration: 1 hour and 15 minutes Non-subscriber price: 119.00 Subscriber price: Free

Baker Tilly – Fundamentals of the LIHTC Program

Duration: 3 hours and 30 minutes Non-subscriber price: 199.00 Subscriber price: 139.00

CHAM Asset Management Fundamentals

Duration: 12 hours Non-subscriber price: 499.00 Subscriber price: 450.00

CHAM Financial Fundamentals for Asset Managers

Duration: 11 hours Non-subscriber price: 499.00 Subscriber price: 450.00

CHAM Nuts and Bolts of Asset Management

Duration: 11 hours Non-subscriber price: 499.00 Subscriber price: 450.00

Crime Prevention in Housing – Informative Short

Duration: 10 minutes Non-subscriber price: 49.99 Subscriber price: Free

Fundamentals of Affordable Housing Insurance

Duration: 1 hour and 30 minutes Non-subscriber price: 199.00 Subscriber price: Free

Grow America – ED101 – Economic Development Finance

Duration: 20 hours and 30 minutes Non-subscriber price: 1,299.00 Subscriber price: 1,099.00

Grow America – HD420 – Rental Housing Development Finance

Duration: 40 hours Non-subscriber price: 1,700.00 Subscriber price: 1,450.00

Heat Illness Prevention – Informative Short

Duration: 10 minutes Subscriber only Subscriber price: Free

Housekeeping and Hoarding Risks

Duration: 30 minutes Non-subscriber price: 49.00 Subscriber price: Free

How to Prevent Fraud

Duration: 2 hours Non-subscriber price: 149.00 Subscriber price: Free

How To Prevent Housing Scams – Informative Short

Duration: 4 minutes Subscriber only Subscriber price: Free

IREM – Positioning Asset and Property Managers for Success in Affordable Housing – Defining the Role of the Asset Manager

Duration: 20 minutes Subscriber only Subscriber price: Free

IREM – Positioning Asset and Property Managers for Success in Affordable Housing – Preparing Property Managers for Careers in Asset Management

Duration: 20 minutes Subscriber only Subscriber price: Free

IREM – Positioning Asset and Property Managers for Success in Affordable Housing – Promoting Collaboration between Asset Managers and Property Managers

Duration: 20 minutes Subscriber only Subscriber price: Free

Kitchen Fire Safety – Informative Short

Duration: 5 minutes Non-subscriber price: 49.00 Subscriber price: Free

Lead Safety and Public Housing

Duration: 1 hour Non-subscriber price: 99.00 Subscriber price: Free

LeadingAge Housing and Health Care Partnership Toolkit – Informative Short

Duration: 12 minutes Subscriber only Subscriber price: Free

Managing the Exposures Posed by Volunteers – Informative Short

Duration: 10 minutes Non-subscriber price: 49.99 Subscriber price: Free

Methamphetamine Remediation

Duration: 25 minutes Subscriber only Subscriber price: Free

Practitioners’ View of Housing Development Series

Duration: Times vary Subscriber only Subscriber price: Free

Preventing Cooking Fires

Duration: 1 hour Non-subscriber price: 99.99 Subscriber price: Free

Preventing Frozen and Bursting Pipes

Duration: 20 minutes Subscriber only Subscriber price: Free

Preventing Ice Risks

Duration: 1 hour Non-subscriber price: 99.99 Subscriber price: Free

Resident Unit Safety (Train the Trainer)

Duration: 3 hours Non-subscriber price: 199.99 Subscriber price: Free

Risk Management Fundamentals

Duration: 1 hour and 30 minutes
Non-subscriber price: 199.99 Subscriber price: \$149.99 Policyholder price: Free

Slips Trips and Falls Prevention – Informative Short

Duration: 5 minutes Non-subscriber price: 49.99 Subscriber price: Free

Vacant Unit Exposures

Duration: 20 minutes Non-subscriber price: 29.99 Subscriber price: Free

Winter Safety Driving

Duration: 15 minutes Subscriber only Subscriber price: Free

Working with Contractors: Identifying and Reducing Risk

Duration: 1 hour Non-subscriber price: 29.99 Subscriber price: Free

WORKPLACE CULTURE & PEOPLE SKILLS

Dealing with Difficult Coworkers and Employees – Informative Short

Duration: 10 minutes Non-subscriber price: 99.99 Subscriber price: Free

Managing Difficult Behaviors

Duration: 18 minutes Subscriber only Subscriber price: Free

Responding to Employee Complaints

Duration: 1 hour and 30 minutes Non-subscriber price: 99.99 Subscriber price: Free

Sensitivity Awareness

Duration: 34 minutes Subscriber only Subscriber price: Free

Stress Management

Duration: 31 minutes Subscriber only Subscriber price: Free

Workplace Bullying

Duration: 35 minutes Subscriber only Subscriber price: Free





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Get in Touch



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