

MORE THAN A LANDLORD

Reflection & Poll Notes

Use during the live session

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New Britain Housing Authority

Poll / Reflection 1

What is the mission of public housing today?

Note:

Poll / Reflection 2

What is the biggest challenge facing residents at your agency?

Note:

Poll / Reflection 3

Who owns resident success?

Note:

Poll / Reflection 4

What most prevents resident engagement?

Note:

Poll / Reflection 5

What is your biggest Resident Services obstacle?

Note:

Poll / Reflection 6

If you received \$100,000 tomorrow, what would you build first?

Note:

Poll / Reflection 7

If you received no new funding, what could you still change?

Note:

Poll / Reflection 8

Which idea from today's session could you act on within six months?

Note:

Poll / Reflection 9

What is one thing Housing Authorities should stop doing?

Note:

Poll / Reflection 10

What do you hope a resident says about your agency ten years from now?

Note:
