

MORE THAN A LANDLORD

90-Day Resident Opportunity Action Plan

Turn conference inspiration into one achievable change

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STOP

One practice, activity, or habit that consumes resources without enough resident value. What is it?

START

One new action that can create opportunities or improve engagement. What is it?

STRENGTHEN

One existing program, partnership, or internal relationship worth improving. What is it?

LISTEN

One question we need to ask residents before making our next decision. What is it?

PARTNER

One organization or person we will contact. What is it?

MEASURE

One outcome we will track beyond attendance. What is it?

SUPPORT STAFF

One change that will help staff sustain the work. What is it?

30 / 60 / 90

By When	Action	Evidence It Happened
30 Days		
60 Days		
90 Days		

My Commitment

If stable housing is the foundation, the next thing I will help residents build is:
